

# Wiltshire Families Outcome Plan

## April 2020

‘All residents to have a good start in life, enjoying healthy and fulfilling lives through to a dignified end of life. We will provide people with the opportunities and skills to achieve this by investing in early intervention, prevention and promoting community inclusivity.’

Wiltshire Business Plan 2017-27



The aim of working with identified families is to change lives and develop better services. By offering a more joined up approach of working with the family it should be possible to sustain improvement.

Families eligible for review under this model are those who have at least two of the following indicators:

- 1. Staying safe in the community: Parents or children involved in crime or anti-social behaviour**
- 2. Getting a good education and skills for life: Children who have not been attending school regularly**
- 3. Improving children's life chances: Children of all ages who need who need additional support, from the earliest years to adulthood**
- 4. Improving living standards: Families experiencing or at risk of worklessness, homelessness or financial difficulties**
- 5. Staying safe in relationships: Families affected by domestic abuse**
- 6. Living well, improving physical and mental health and wellbeing: Parents and children with a range of health problems**

The minimum of two indicators required for eligibility can be contributed by either one or multiple household members. It is likely that a family will have more than two indicators and every identified indicator must be monitored as a part of the programme. Some family problems may not be evident at the point of identification and only become apparent when trust has been established with the family (e.g. domestic violence and abuse) the relevant outcomes within the Families Outcomes Plan should be revisited at this later point, when a fuller picture of the family is known.

In addition to the indicators and monitoring against this plan the following principles must apply:

- there will have been an assessment that takes into account the needs of the whole family;
- there is an action plan that takes account of all (relevant) family members (Early Support Assessment, DART, Support Plan, CiN Plan CP Plan);
- there is a lead / key worker for the family that is recognised by the family and other professionals involved with the family; and
- the objectives in the family action plan are aligned to those in this Families Outcomes Plan.

<b>1. Staying safe in the community: Parents or children involved in crime or anti-social behaviour</b> <b>Strategic outcomes:</b> <ul style="list-style-type: none"> <li>• <b>Safe Communities</b></li> <li>• <b>Reduction in Anti-Social Behaviour Wiltshire Business Plan</b></li> </ul>			Business Plan
			Police and Crime Commissioner
	Entry Criteria	Significant Improvement	Sustained progress
1a	An adult who has committed a proven offence in the previous 12 months	33% reduction in offending	6 months compared to previous 6 months
1b	A child who has committed a proven offence in the previous 12 months	Youth Intervention Team intervention with successful outcome	6 months compared to previous 6 months
1c	An adult who has received an anti-social behaviour intervention in the previous 12 months	33% reduction in anti-social behaviour in the last 3 months, in comparison to the previous 6 months	6 months
1d	A child who has received an anti-social behaviour intervention in the previous 12 months	33% reduction in anti-social behaviour in the last 3 months, in comparison to the previous 6 months	6 months
1e	A family member (adult with parenting responsibilities or sibling) who has been released from prison in the last 6 months who is currently subject to licence or supervision in the community	Successful completion of Community Based Order or licence.	6 months
1f	An adult currently serving a community order or suspended sentence, who has parenting responsibilities	Successful completion of Community Based Order or licence.	6 months
1g*	An adult or child involved in a gang; county lines linked crime and exploitation; and serious violence (including offensive weapon crime such as knife crime, gun crime and robbery) in the last 12 months (either as a victim or a perpetrator)	Engagement and working with local provider of a relevant programmes No further referrals	6 months
1h*	Adults and children nominated by professionals because of their potential to offend or offending behaviour is of concern, for instance where family members are at risk of radicalisation.	Successful work undertaken with CHANNEL co-ordinators	6 months

## 2. Getting a good education and skills for life: Children who have not been attending school regularly (This outcome is

mandatory to claim a result even if all other outcomes have been met) Strategic outcomes:

- All children and young people are equipped with skills knowledge opportunities and attitudes to make successful transition to adulthood
- **More vulnerable children and young people are able to achieve outcomes and progress in line with their peers**

Children and Young People's Plan

	Entry Criteria	Significant Improvement	Sustained progress
2a	A child whose average attendance over the last six consecutive terms has not been regular: <ul style="list-style-type: none"> <li>• Where the absence has not been explained by statutory exceptions (including authorisation for exceptional circumstances).</li> <li>• Where the level of absence – even where it is covered by statutory exceptions – is a cause for concern.</li> </ul>	<p>All children in the household who access education have had</p> <ul style="list-style-type: none"> <li>- fewer than three fixed term exclusions;</li> <li>- less than 10% unauthorised absences</li> </ul> <p>A child is receiving a suitable home education that is approved by a Local Authority Case Worker</p>	6 consecutive terms
2b	A child who has received at least 3 fixed term exclusions in the last 3 consecutive school terms; or a child at primary school who has had at least 5 school days of fixed term exclusion in the last 3 consecutive terms; or a child of any age who has had at least 10 days of fixed term exclusion in the last 3 consecutive terms.		
2c	A child who has been permanently excluded from school within the last 3 school terms.		
2d	A child who is neither registered with a school, nor being educated in an alternative setting.		
2e	A child who has achieved less than 40% attendance and is monitored by the Children Missing Out on Education Panel	A child has made significant progress in school attendance and achieves 50% attendance minimum with distance travelled at least 40% (e.g. at start attendance is 25% this to become a minimum of 65% across 3 terms. Or if less than 10% at outset then a minimum of 50% attendance must be achieved, with authorised absence no more than 10%.)	6 consecutive terms
2f	A child who has a SEND EHC Plan.	The child receives a suitable education and has <ul style="list-style-type: none"> <li>- fewer than three fixed term exclusions;</li> <li>less than 10% unauthorised absences in the last 6 consecutive terms <u>so</u> are no longer in the persistent absence category.</li> </ul>	6 consecutive terms
2g	A child is not attending Early Years provision to which they are entitled.	A child is accessing their Better2gether or Three and Four Year Old Free Entitlement at a quality childcare setting.	2 funding periods

### 3. Improving children's life chances: children who need additional support, from the earliest years to adulthood

#### Strategic outcomes:

- More children and young people are able to remain with their families when safe to do so
- All children and young people are safeguarded from abuse or neglect
- All children and young people make the best possible start in life
- The risk of going missing and /or sexual exploitation is reduced
- More vulnerable children and young people are able to achieve outcomes and progress in line with their peers

Children and Young People's Plan

	Entry Criteria	Significant Improvement	Sustained progress
3a	A child who has a 'Common Assessment Framework' or SEND/ Support Assessment	Successful closure or engagement in a CAF or SEND/ Support Assessment and no rereferral for support Early help assessment tool e.g. Outcomes Star evidences improvement in presenting issues after a 6 month period.	6 months
3b	A child 'in need' under section 17, Children Act 1989.	Step-down from 'Child in Need' plan <u>AND</u> No further formal escalation	6 months
3c	A child who has been subject to an inquiry under section 47, Children Act 1989. A child subject to a Child Protection Plan	Section 47 enquiry does not find concerns to be substantiated Or Step-down from 'Child Protection Plan' <u>AND</u> No further formal escalation	6 months
3d*	A young person is living in a house with inter-parental conflict which is affecting the well-being of the child and the family.	Engagement and working with local provider of a relevant programme - Within My Reach Family Check Up Triple P transitions Webster Stratton Incredible Years	6 months
3e	Families where a child has been identified by the police as having at least three missing episodes	Reduction in missing episodes in 6 month period compared to previous 6 month period. or Reduction in period of time a young person is missing	6 months
3f	A child who has been identified as being at risk of sexual exploitation (CSE) in the last 12 months	Report from child sexual exploitation panel/risk management panel having reduced risk for 6 months (SRE tool/risk matrix).	6 months
3g	A child who is subject to a Family Group Conference	Successful Family Group Conference and child stays in care of family unit	6 months
3h*	A child who was previously looked after	Child is safely reunited with family and remains in family home	6 months
3i*	A child with SEND, including social, emotional and mental health needs.	An EHCP is in place and the management of the needs or disability is improved	6 months
3j*	A child who did not achieve a Good Level of Development at age 5	Successful work with support services to improve outcomes in communication and language; physical development; personal, social and emotional development; literacy and mathematics	6 months

#### 4. Improving living standards: families experiencing or at risk of worklessness, homelessness or financial difficulties.

Note – *if a family achieves continuous employment then this criterion alone will override all other measures and a successful claim can be made without meeting the other 5 criteria.*

##### Strategic outcomes:

- Improved support for those with Mental Health or Learning Disabilities support into employment
- Provision of highly skilled jobs
- A workforce with the right skills to ensure we keep unemployment figures below the national average
- Economic determinants of health and wellbeing are improved.
- More children and young people live above the poverty line and actions are taken to improve the life chances of children living in poverty

Business Plan

Children and Young People's Plan

	Entry Criteria	Significant Improvement	Sustained progress
4a	An adult in receipt of out of work benefits (Employment and Support Allowance, Incapacity Benefit, Carer's Allowance, Income Support, Job Seekers Allowance and Severe Disablement Allowance)	13 weeks consecutive employment or self employment (or 26 out of last 30 weeks for JSA) <b>Or</b> Job ready progress to work including e.g. maximising childcare opportunities, attending work club, engaging with advisor, volunteering, or work experience. Completion of Get Set for Work course	13 or 26 weeks depending on the benefit previously claimed
4b	An adult who is claiming Universal Credit and subject to work-related conditions.	Reach the Average Earning Thresholds (AET) <sup>14</sup> or above continuously for 26 weeks out of the last 30 weeks.	13 weeks
4c	Not in Employment Education or Training (NEET) (age 16-18) <b>Or</b> A child who is about to leave school, has no / few qualifications and no planned education, training or employment.	Employment (as per above), <b>or</b> Higher or Further education for at least an academic year, <b>or</b> training and / or apprenticeship for at least 13 weeks <b>or</b> Formal volunteering for 13 weeks, undertaken over a substantial part of the week, in a role that helps in progressing towards work.	Measured using IYSS as not NEET for 3 months
4d	Owes more than their total monthly income in unsecured debt (i.e. unmanageable debt), rent arrears or work poverty	Debt management plan agreed with approved advisor and plan implemented for at least 13 weeks. Distance travelled measure on reduction in difficulties associated with personal finances evidenced by key worker	6 months
4e	Threat of eviction from home	Threat of eviction lifted	6 months
4f*	Family Homelessness or living in accommodation which it is not reasonable for them to continue to occupy	Provided with adequate, suitable housing	6 months

## 5. Staying safe in relationships: families affected by domestic abuse

### Strategic outcomes:

- Protect and support those at risk of harm, and those who have been harmed by sexual abuse and violence
- Support awareness and earlier identification of domestic abuse with young people

Police and Crime Commissioner

Children and Young People's Plan

	Entry Criteria	Significant Improvement	Sustained progress
5a	A young person or adult known to local services has experienced, is currently experiencing, or is at risk of experiencing domestic <u>or</u> sexual abuse ( <u>as a victim</u> ) To include a child identified at risk as a result of domestic or sexual abuse (witnessing and/or present in the household)	A reduction of risk: No repeat referrals (since case closed) to specialist DA support services in 6mth period No repeat MARAC referrals (of the victim) in rolling 6mth period Less than 5 police call-outs to a household subject to DA in a rolling 6mth period (victim led) Successful engagement with a victim support programme (in identified time frame – i.e. previous 6 months)	6 months
5b	Incidents of adolescent to parent abuse <u>or</u> a young person or adult who is known to local services as having <u>committed</u> an incident of domestic or sexual abuse in the last 12 months	Engagement and working with local provider of perpetrator programmes Less than 5 police call-outs to a household subject to DA in a rolling 6 month period ( <i>perpetrator-led</i> )	6 months
5c	The household or a family member has been subject to a police call out for at least one domestic incident, specifically so called 'honour-based' abuse, in the last two months. Or A young person or adult who is known to local services as having perpetrated an incident of so-called 'honour-based' abuse in the last 12 months. Or The household or a family member have been subject to a police call out for at least one domestic incident, including for so-called 'honour-based' abuse, in the last 2 months	Engagement and working with local provider of a relevant programmes Less than 5 police call-outs to a household subject to DA in a rolling 6mth period (victim led)	6 months



6. Living well, improving physical and mental health and wellbeing: Parents and children with a range of health needs			Business Plan
<b>Strategic outcomes:</b> <b>All residents to have a good start in life, enjoying healthy and fulfilling lives</b> <ul style="list-style-type: none"> <li>Improved support for those with Mental Health or Learning Disabilities</li> <li>More children and young people benefit from a healthy lifestyle</li> <li>Ensure children have the best possible health and wellbeing outcomes</li> <li>Support for pregnant women and new mothers who are experiencing poor mental health, and ensure that support is provided to promote good attachment between parents and babies and young children.</li> </ul>			Children and Young People's Plan
	Entry Criteria	Significant Improvement	Sustained progress
6a	An adult with mental health problems who has parenting and responsibilities	i. Continued engagement with AWP or other mental health support/ case closure; ii. Engagement with IAPT/ case closure; iii. Engagement with a programme/ plan that improves mental health	6 months
6b	A child with mental health problems	ii. Continued engagement with CAMHS / case closure; iii. Engagement with a programme/ plan that improves mental health	6 months
6c	An adult with parenting responsibilities or a child with a drug or alcohol problem	Adult engages with Wiltshire Substance Misuse Service/ successful completion of treatment; Young person engages with Motiv8 and completes treatment successfully; There is a notable reduction in alcohol or substance use as recorded by key worker	6 months
6d	Expectant or new parent who has a mental health or substance misuse problem or other health factors associated with poor parenting.	Engagement with IAPT and children's centre Completion of Outreach work parenting programme with children's centre leading to an improvement in parenting at a 6 month follow up meeting	6 months
6d	Adults with parenting responsibilities or children who are nominated by health professionals as having any mental and physical health problems, including unhealthy behaviours resulting in problems like obesity, malnutrition or diabetes.	Engagement with Health Trainer, and successful change in behaviours that were having a negative impact on health Completion of healthy eating programme at children's centre All age appropriate vaccinations are received Completion of Empowering Parents Empowering Communities (EPEC) parenting programme or equivalent	6 months
6e	Child suffering from any mental health issues relating to events in their life	Depression due to environmental issues is improved by successful therapeutic input as reported by CAMHS	6 months
6f	Child with poorly managed medical conditions e.g. diabetes, ADHD	Condition is managed so that child is able to manage day to day life without negative effect	6 months
6g	Adult or /and Children are not registered with a dentist	Registration with a dentist and regular 6 month check ups for children and adults	Current
6h*	A family who are eligible for Family Nurse Partnership (FNP) or Baby Steps	Following the birth of the baby where family are supported by Family Nurse Partnership (FNP) they remain engaged and achieve the key outcomes as identified through individual needs analysis or Family complete Baby Steps Course and children's centre or Health Visitor verify positive improvement	6 months

